

WHO TO CALL | IMPORTANT NUMBERS

CAP Team 250-572-3008 or 250-572-3009

Drug Paraphernalia

We will cleanup drug paraphernalia including needles, naloxone kits, cooking spoons, pipes, and tin foil.

 We DO NOT clean up large amounts of dumpster garbage, as we don't have staff.

Tourism / Visitor Inquiries

We provide general info about downtown Kamloops including events and attractions.

 We DO NOT do Cleanup & Disinfection of human bodily waste. Businesses are responsible for cleanup on their property.

Basic First Aid

First aid refers to the emergency or immediate care provided when a person is injured or ill until full medical treatment is available. For minor conditions, first aid care may be enough. For serious problems, first aid care should be continued until more advanced care becomes available.

Downtown Street Advocate, George Murphy 236-597-3157

Downtown Kamloops has a new resource in helping to mitigate issues between businesses and those experiencing homelessness, compromised mental health and addictions. George Murphy is a trained social worker with The Mustard Seed and is trained in mitigation and de-escalation strategies. He will liaise with business operators to assist in urgent calls, provide clientele with information on programs and services, and educate operators on how to best resolve future incidents.

Community Service Officers (CSO) By-Law 250-828-3409

Activities on City property only -

Garbage, human waste, loitering, panhandling, public drinking, parking such as broken meters, hourly rates, etc.

Common by-laws found here:
[www.kamloops.ca/public-safety/
community-services/common-bylaws](http://www.kamloops.ca/public-safety/community-services/common-bylaws)



My Kamloops www.kamloops.ca/city-services/maps-apps

Graffiti, vandalism, litter pick up, drainage, flooding, sidewalks, potholes, streets signage, snow, streetlights, utilities trees, trails, parks.

App Information:
Download the app, request an action, describe the problem, include a picture.
App will give updates as requests are processed.



Non-Emergency 250-828-3000

To report any criminal behaviour or dangerous actions that may be a threat to the public. Persistent or aggressive loitering or panhandling, physically or verbally aggressive individuals, weapons or narcotics found.

CAR 40 - Direct support for individuals having a mental health crisis provided from Police assisted by a social worker/ mental health nurse. RCMP will dispatch at their discretion.

Emergency 911

RCMP 911

Immediate danger such as fights, robbery, threats, etc.

Fire 911

All fire-related inquiries.

Ambulance 911

Life is immediately in danger. For example, unsure if someone is asleep or breathing, overdose, car accident, etc.

1. call for emergency help
2. be prepared by carrying naloxone to use if you suspect an opioid overdose
3. provide first aid, including CPR if necessary, until emergency help arrives
4. stay calm and reassure the person that help is on the way.